IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: : Group Art Unit: 3623

Jodi BRESLIN et al. : Examiner: Thomas L. Mansfield

Appln. No.: 10/664,283 : Confirmation No.: 4534

Filed: September 17, 2003 :

For: A SYSTEM AND METHOD FOR:

MANAGING RISKS ASSOCIATED WITH: OUTSIDE SERVICE PROVIDERS :

Mail Stop: Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT/RESPONSE

Sir:

In response to the Office Action dated October 14, 2009, please amend the aboveidentified patent application as follows: